



Cancun Airport Information & Transportation Pick-Up Details

Dear Guest,

Welcome to the Cancun Airport! After your plane arrives you will pass thru the following procedures:

1. First you will go through the Immigration Station (expect usually a line). Have Passport and completed Tourist Form provided by airline ready. **Note: Be sure and keep the portion of the Tourist Visa that is returned to you for your departure from Mexico.** If you lose this paper, you will have to go to Immigration at the airport before your departing flight and pay a fine for a new one.
2. Second you will claim your luggage at the Baggage Claim Area. While waiting for your luggage you may want to pass this time with a stroll thru the Duty-Free Shop near there for your favorite "libation" bottle for your vacation?
3. Third step is going through Customs (again expect a small line).

Customs Info/Import Regulations:

1. (only for persons over 18 years of age:) 200 cigarettes or 50 cigars or 200 grams of pipe tobacco or 5 cans of tobacco such as Skoal/Copenhagen
2. (only for persons over 18 years of age:) 3 liters of wine or liquor (alcoholic beverages);
3. a reasonable quantity of perfume, eau-de-cologne and lotions for personal use;
4. a photo or movie or video camera. One additional camera for passengers residing outside Mexico;
5. 12 rolls of film or video cassettes;
6. goods up to USD 300.-.

Note: For any surplus, you must pay 20% of importation tax and 16% of VAT.

4. Instructions for Locating Your Private Driver After Exiting Airport Doors:

After clearing Customs, you will pass thru a corridor before getting to the airport exit doors that has many vendors selling transfers/tours/time shares at the booths. These vendors can be very obnoxious, we suggest you do not interact with them. Continue straight thru the airport exit doors to the outside areas following the "PUBLIC TRANSPORTATION SIGN FOR TERMINALS 2 & 3 or for Terminal 4 follow the sign "AGENCIAS TRANSPORTATION AREA". Once outside you will see many drivers with signs and the parked vans awaiting their pickup. Do not worry if your plane is late, your driver will be watching for flight delays, and he'll be waiting for you.

LOOK FOR YOUR DRIVER FROM CANCUN OKVIAJE TRANSPORTATION COMPANY WITH A SIGN WITH YOUR NAME AND/OR FAMILY NAME. If you do not see your driver, WAIT. Do not leave area because you can't get back into the area once you depart from it. If after 15 minutes you don't see your driver with the sign, call (Mex) +52 998 195 6924 or +52 984 151 8106 (WhatsApp also available) . CANCUN OKVIAJE TRANSPORTATION is a very reliable service, but sometimes flights are delayed (not necessarily your flight but other flights) which causes the traffic police have the vans circle.

Safe Travels!

The entire staff of Hacienda del Secreto are looking forward to your arrival to spoil you with an unforgettable vacation!

Address of HDS: Carr. 307, KM 312, Playa del Secreto, lote 22 (Off. # 713 589 5440 ext. 0 [8am-5pm])